

**RE: Eurofins IT Disruption– update 4 June 2019**

Dear Customer,

Over the weekend of 2nd June, Eurofins IT security monitoring teams detected a form of ransomware which has caused disruption to some of our IT systems.

Together with our external and internal IT security and operations experts, we have taken immediate actions to mitigate the impact and our IT teams are working hard to return our IT operations to normal. As part of our incident management procedures, it has been necessary to take some servers offline, especially to avoid spreading of the incident. Although our IT teams are working nonstop to restore operations, we are still experiencing disruption to some of our systems.

According to current investigations, there is no reason to believe that there has been third party access to or misuse of any data.

As a result of this incident there may be a short-term disruption or delay to the processing and shipping of orders. We apologize for any inconvenience and want to assure you that our teams are working diligently to restore affected systems as soon as possible so that we can resume the high level of service that you expect from us.

For more information about what this means for you, please contact [info.ET.Warminster@eurofinsus.com](mailto:info.ET.Warminster@eurofinsus.com).

Sincerely,  
Eurofins Abraxis